

How to contact NAVEX Global?

Any concern/question about any alleged improper business conduct of CSL can be made confidentially or anonymously to NAVEX as follows.

Telephone:

Within Australia – (free call) 1800 825 359

If you are located outside of Australia, free call numbers are available from the following areas. Alternatively you can utilise NAVEX's online web-service. Details follow.

Country	Access Code (free call)	Number to enter when prompted
Austria	0-800-200-288	8556037313
Belgium	0-800-100-10	8556037313
Czech Republic	00-800-222-55288	8556037313
Denmark	800-100-10	8556037313
France	0-800-99-0011 or 0805-701-288	8556037313
Germany	0-800-225-5288	8556037313
Greece	00-800-1311	8556037313
Hungary	06-800-011-11	8556037313
Italy	800-172-444	8556037313
Netherlands	0800-022-9111	8556037313
New Zealand	000-911	8556037313
Poland	0-0-800-111-1111	8556037313
Portugal	800-800-128	8556037313
Spain	900-99-0011	8556037313
Sweden	020-799-111	8556037313
Switzerland	0-800-890011	8556037313
Other countries	Enter the AT&T Direct Access Code for the country you are dialling from	8556037313

The personal contact service is offered 24 hours a day/7 days a week. When you contact NAVEX, you will be asked a series of questions that are designed to obtain as much relevant information as possible. You can choose to remain anonymous.

Online Web-Service

An alternative to telephone contact is NAVEX's online web-service. Incidents can be raised online at www.cslhotline.com. The online service will guide you step-by-step and you can choose to remain anonymous.